

Date: 27-06-2023

#### <u>Notice</u>

Following members of College Grievance Redressal Cell (CGRC) are hereby informed that a meeting has been scheduled on Friday, 29-06-2023 at 11:30 a.m. in Conference room.

#### **Members Present:**

Sr. No.	Name of the faculty	Designation
1	Dr. Samik Chakraborty	Chairperson
2	Ms. Trina Bhattacharya	Convener
3	Ms. BaishakhiHalder	Co- Convener
4	Mr. SubhankarGhosh	Member
5	Mr. SuprovatBasu	Member
.6	Ms. AnamikaBasu	Member
7	Mr. Arup Mallick	Member
8	Mr. SukdebSaha	Member
9	Mr. Raju Kumar Shaw	Member
10	Mr. Indrajit Dawn	Member
11	Mr. Rajdeep Dey	Member

#### Agenda:

- 1. To take cognizance of the grievances received from students.
- 2. To discuss and evaluate the nature of the grievances.
- 3. To discuss and approve the methods of redressal and appropriate action to be taken in the matter
- 3. Any other item with the permission of Chair.

Principal
egent Education & Research Foundation
Bara Kanthalia, P.O.-Sewli Telinipara
Barrackpore, Kolkata- 700121

Campus: Regent Education & Research Foundation Group of Institutions

Bara Kanthalia (Barrackpore), Post: SewliTelinipara, P.S.: Titagarh, Kolkata - 700 121, Tel.: 033 30085433 / 34, Fax: 033-30085441

Regd. Office: 88, Chowringhee Road, Kolkata - 700 020, E-mail: rerfkolkata@gmail.com, Website: www.rerf.in

City Office: 3rd Floor, 60B Chowringhee Road, Kolkata - 700 020



## Meeting of College Grievance Redressal Cell (CGRC)

Meeting of members of College Grievance Redressal Cell (CGRC) called to order on Friday, 29-06-2023 at 11:30 a.m. under the Chairpersonship of 1/C Principal Dr. Samik Chakraborty

#### **Members Present:**

Sr. No.	Name of the faculty	Designation	SIGNATURE
1	Dr. Samik Chakraborty	Chairperson	Dix/
2	Ms. Trina Bhattacharya	Convener	Toina Bhattacharyo
3	Ms. BaishakhiHalder	Co- Convener	
4	Mr. SubhankarGhosh	Member	S-Whosh
5	Mr. SuprovatBasu	Member	Bear
6	Ms. AnamikaBasu	Member	Francha Dasn
7	Mr. Arup Mallick	Member	Alm
8	Mr. SukdebSaha	Member	SR
9	Mr. Raju Kumar Shaw	Member	Rushon
10	Mr. Indrajit Dawn	Member	11
11	Mr. Rajdeep Dey	Member	Roey



Meeting of members of College Grievance Redressal Cell (CGRC) was called to order on Friday, 29-06-2023 at 11:30 a.m. under the Chairpersonship of I/C Principal Dr. Samik Chakraborty

Venue: Board Room

The Agenda for the discussion were as follows:

- 1. Item No. 1:To take cognizance of the grievances received from students.
- 2. Item No. 2: To discuss and evaluate the nature of the grievances.
- 3. Item No. 3: To discuss and approve the methods of redressal and appropriate action to be taken in the matter.
- 4. Item No. 4: Any other item with the permission of Chair.



# Action Taken Report for the Meeting of College Grievance Redressal Cell (CGRC)

Meeting of members of College Grievance Redressal Cell (CGRC) was called to order on Friday, 29-06-2023 at 11:30 a.m. under the Chairpersonship of I/C Principal Dr. Samik Chakraborty

As per the discussions conducted and the approved minutes in the said meeting Action was taken as under:

#### 1. Item Nos. 1,2,3:

- 2 Students complained about the food which doesnot have any nutritious and so spicy. For example, they do not put vegetables in the food. Apart from that, the food is also too expensive. Besides, the canteen serves the same menu every day. The Student's are bored the same menu every day.
- Thus, we would like to suggest that the college authority's make stringent checks
  on the canteen daily or weekly. We hope that the canteen authority will look into
  our complaints and take steps to change the situation.
- 3 complaints related to the problems faced regarding college transport facilities were submitted to the Grievance Cell.
- As soon as the complaints were received, they were immediately handed over to the Administration Department for taking the necessary action.

11

• The administration department has assured the grievance cell that they will resolve this as soon as possible.

#### 2. Item No. 4:

The mechanism of grievance redressal by the College Grievance Redressal Cell was communicated to all the learners through:

- Issuance of Notice to learners.
- Comprehensive information link made available on the Collegewebsite.



Date: 21-02-2023

#### **Notice**

Following members of College Grievance Redressal Cell (CGRC) are hereby informed that a meeting has been scheduled on Friday, 24-02-2023 at 11:30 a.m. in Conference room.

#### **Members Present:**

Sr. No.	Name of the faculty	Designation
1	Dr. RajorshiBandyopadhyay	Chairperson
2	Ms. Trina Bhattacharya	Convener
3	Ms. BaishakhiHalder	Co- Convener
4	Mr. SubhankarGhosh	Member
5	Mr. SuprovatBasu	, Member
6	Ms. AnamikaBasu	Member
7	Mr. Arup Mallick	Member
8	Mr. SukdebSaha	Member
9	Mr. Raju Kumar Shaw	Member
10	Mr. Indrajit Dawn	Member
11	Mr. Rajdeep Dey	Member

#### Agenda:

- 1. To take cognizance of the grievances received from students.
- 2. To discuss and evaluate the nature of the grievances.
- 3. To discuss and approve the methods of redressal and appropriate action to be taken in the matter
- 3. Any other item with the permission of Chair.

Principal
Regent Education & Research Foundation
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City Office: 3rd Floor, 60B Chowringhee Road, Kolkata - 700 020



## Meeting of College Grievance Redressal Cell (CGRC)

Meeting of members of College Grievance Redressal Cell (CGRC) called to order on Friday, 24-02-2023 at 11:30 a.m. under the Chairpersonship of 1/C Principal Dr. RajorshiBandyopadhyay

#### **Members Present:**

Sr. No.	Name of the faculty	Designation	SIGNATURE
1	Dr. RajorshiBandyopadhyay	Chairperson	SIGNATURE
2	Ms. Trina Bhattacharya	Convener	To DI Had a
3	Ms. BaishakhiHalder	Co- Convener	Trina Bhattachavya.
4	Mr. SubhankarGhosh	Member	Cahreh
5	Mr. SuprovatBasu	Member	ange
6	Ms. AnamikaBasu	Member	Francika Basu
7	Mr. Arup Mallick	Member	Am
8	Mr. SukdebSaha	Member	D. 00
9	Mr. Raju Kumar Shaw	Member	Rushow
10	Mr. Indrajit Dawn	Member	Jan.
11	Mr. Rajdeep Dey	Member	Pour



Meeting of members of College Grievance Redressal Cell (CGRC) was called to order on Friday, 24-02-2023 at 11:30 a.m. under the Chairpersonship of I/C Principal Dr. RajorshiBandyopadhyay

Venue: Board Room

The Agenda for the discussion were as follows:

- 1. Item No. 1:To take cognizance of the grievances received from students.
- 2. Item No. 2: To discuss and evaluate the nature of the grievances.
- 3. Item No. 3: To discuss and approve the methods of redressal and appropriate action to be taken in the matter.
- 4. Item No. 4: Any other item with the permission of Chair.



# Action Taken Report for the Meeting of College Grievance Redressal Cell (CGRC)

Meeting of members of College Grievance Redressal Cell (CGRC) was called to order on Friday, 24-02-2023 at 11:30 a.m. under the Chairpersonship of I/C Principal Dr. RajorshiBandyopadhyay

As per the discussions conducted and the approved minutes in the said meeting. Action was taken as under:

#### 1. Item Nos. 1,2,3:

- 2 complaints related to the problems faced regarding college transport facilities were submitted to the Grievance Cell.
- As soon as the complaints were received, they were immediately handed over to the Administration Department for taking the necessary action.
- The administration department has assured the grievance cell that they will
  resolve this as soon as possible.

#### 2. Item No. 4:

The mechanism of grievance redressal by the College Grievance Redressal Cell was communicated to all the learners through:

- Issuance of Notice to learners.
- Comprehensive information link made available on the Collegewebsite.



Date: 22-11-2022

#### **Notice**

Following members of College Grievance Redressal Cell (CGRC) are hereby informed that a meeting has been scheduled on Friday, 25-11-2022 at 11:30 a.m. in Conference room.

#### **Members Present:**

Sr. No.	Name of the faculty	Designation
1	Dr. RajorshiBandyopadyay	Chairperson
2	Ms. Trina Bhattacharya	Convener
3	Ms. BaishakhiHalder	Co- Convener
4	Mr. SubhankarGhosh	Member
5	Mr. SuprovatBasu	Member
6	Ms. AnamikaBasu	Member
7	Mr. Arup Mallick	Member
8	Mr. SukdebSaha	Member
9	Mr. Raju Kumar Shaw	Member
10	Mr. Indrajit Dawn	Member
11	Mr. Rajdeep Dey	Member

#### Agenda:

- 1. To take cognizance of the grievances received from students.
- 2. To discuss and evaluate the nature of the grievances.
- 3. To discuss and approve the methods of redressal and appropriate action to be taken in the matter
- 3. Any other item with the permission of Chair.

Principal legent Education & Research Foundation Bara Kanthalia, P.O.-Sewli Telinipara Barrackpore, Kolkata-700121

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## Meeting of College Grievance Redressal Cell (CGRC)

Meeting of members of College Grievance Redressal Cell (CGRC) called to order on Friday, 25-11-2022 at 11:30 a.m. under the Chairpersonship of 1/C Principal Dr.RajorshiBandyopadhyay

#### **Members Present:**

Sr. No.	Name of the faculty	Designation	SIGNATURE .
1	Dr. RajorshiBandyopadyay	Chairperson	Charles 3
2	Ms. Trina Bhattacharya	Convener	Tring Bhatter Loury
3	Ms. BaishakhiHalder	Co- Convener	Brisani Brattochorya
4	Mr. SubhankarGhosh	Member	S. Orlingh
5	Mr. SuprovatBasu	Member	(B) ever
6	Ms. AnamikaBasu	Member	Francka Basu
7	Mr. Arup Mallick	Member	Ar
8	Mr. SukdebSaha	Member	5.5
9	Mr. Raju Kumar Shaw	Member	Rushan
10	Mr. Indrajit Dawn	Member	1.900
11	Mr. Rajdeep Dey	Member	P Dey



Meeting of members of College Grievance Redressal Cell (CGRC) was called to order on Friday, 25-11-2022 at 11:30 a.m. under the Chairpersonship of I/C Principal Dr.RajorshiBandyopadhyay

#### Venue: Board Room

The Agenda for the discussion were as follows:

- 1. Item No. 1:To take cognizance of the grievances received from students.
- 2. Item No. 2: To discuss and evaluate the nature of the grievances.
- 3. Item No. 3: To discuss and approve the methods of redressal and appropriate action to be taken in the matter.
- 4. Item No. 4: Any other item with the permission of Chair.



# Action Taken Report for the Meeting of College Grievance Redressal Cell (CGRC)

Meeting of members of College Grievance Redressal Cell (CGRC) was called to order on Friday, 25-11-2022 at 11:30 a.m. under the Chairpersonship of I/C Principal Dr.RajorshiBandyopadhyay

As per the discussions conducted and the approved minutes in the said meeting Action was taken as under:

#### 1. Item Nos. 1,2,3:

- A Student complained about the food which does not have any nutritious and so spicy.
   For example, they do not put vegetables in the food. Apart from that, the food is also too expensive. Besides, the canteen serves the same menu every day. The Student's are bored the same menu every day.
- Thus, we would like to suggest that the coilege authority's make stringent checks on the canteen daily or weekly. We hope that the canteen authority will look into our complaints and take steps to change the situation.

#### 2. Item No. 4:

The mechanism of grievance redressal by the College Grievance Redressal Cell was communicated to all the learners through:

- Issuance of Notice to learners.
- Comprehensive information link made available on the Collegewebsite.



Date: 23-08-2022

#### **Notice**

Following members of College Grievance Redressal Cell (CGRC) are hereby informed that a meeting has been scheduled on Friday, 26-08-2022 at 11:30 a.m. in Conference room.

#### **Members Present:**

Sr. No.	Name of the faculty	Designation
1	Dr. RajorshiBandyopadyay	Chairperson
2	Ms. Trina Bhattacharya	Convener
3	Ms. BaishakhiHalder	Co- Convener
4	Mr. SubhankarGhosh	Member
5	Mr. SuprovatBasu	Member
6	Ms. AnamikaBasu	Member
7	Mr. Arup Mallick	Member
8	Mr. SukdebSaha	Member
9	Mr. Raju Kumar Shaw	Member
10	Mr. Indrajit Dawn	Member
11	Mr. Rajdeep Dey	Member

#### Agenda:

- 1. To take cognizance of the grievances received from students.
- 2. To discuss and evaluate the nature of the grievances.
- 3. To discuss and approve the methods of redressal and appropriate action to be taken in the matter  $\lambda$
- 3. Any other item with the permission of Chair.



## Meeting of College Grievance Redressal Cell (CGRC)

Meeting of members of College Grievance Redressal Cell (CGRC) called to order on Friday, 26-08-2022 at 11:30 a.m. under the Chairpersonship of 1/C Principal Dr.RajorshiBandyopadhyay

### **Members Present:**

Sr. No.	Name of the faculty	Designation	SIGNATURE
1	Dr. RajorshiBandyopadyay	Chairperson	The second
2	Ms. Trina Bhattacharya	Convener	Toina Bhattacharya
3	Ms. BaishakhiHalder	Co- Convener	Baisakai
4	Mr. SubhankarGhosh	Member	S. Ghogh
5	Mr. SuprovatBasu	Member	Bear
6	Ms. AnamikaBasu	Member	Anamila Borson
7	Mr. Arup Mallick	Member	alm
8	Mr. SukdebSaha	Member	Ses
9	Mr. Raju Kumar Shaw	Member	Rusho
10	Mr. Indrajit Dawn	Member	J. 0
11	Mr. Rajdeep Dey	Member	Roey



Meeting of members of College Grievance Redressal Cell (CGRC) was called to order on Friday, 26-08-2022 at 11:30 a.m. under the Chairpersonship of I/C Principal Dr.RajorshiBandyopadhyay

#### Venue: Board Room

The Agenda for the discussion were as follows:

- 1. Item No. 1:To take cognizance of the grievances received from students.
- 2. Item No. 2: To discuss and evaluate the nature of the grievances.
- 3. Item No. 3: To discuss and approve the methods of redressal and appropriate action to be taken in the matter.
- 4. Item No. 4: Any other item with the permission of Chair.



# Action Taken Report for the Meeting of College Grievance Redressal Cell (CGRC)

Meeting of members of College Grievance Redressal Cell (CGRC) was called to order on Friday, 26-08-2022 at 11:30 a.m. under the Chairpersonship of I/C Principal Dr.RajorshiBandyopadhyay

As per the discussions conducted and the approved minutes in the said meeting Action was taken as under:

#### 1. Item Nos. 1,2,3:

- 1 complaint regarding canteen is the cutlery such as cups and plates are oily and dirty because they not washed properly. The drains around the canteen are also not cleaned thoroughly. So, they are clogged and smelly.
- Thus, we would like to suggest that the college authority's make stringent checks on the
  canteen daily or weekly. We hope that the canteen authority will look into our
  complaints and take steps to change the situation.
- 3 complaints related to the problems faced regarding college transport facilities were submitted to the Grievance Cell.
- As soon as the complaints were received, they were immediately handed over to the Administration Department for taking the necessary action.
- The administration department has assured the grievance cell that they will resolve this
  as soon as possible.

#### 2. Item No. 4:

The mechanism of grievance redressal by the College Grievance Redressal Cell was communicated to all the learners through:

- Issuance of Notice to learners.
- Comprehensive information link made available on the Collegewebsite.

· . .

Ref No.	RERFGI/GRC/00 12	Date: 12.07.2022
To,  MR/MS. P.  Designation  Departmen	intu ko. Paondey  1. Marketing Executive  1. Admin	
Sub: Comp	olaint No. GR/RERF/12072022/0001.	_ Received by
You are req	igned has received a complaint vide co	mplaint referenced above. resolution of the complaint and send your thin Two Days/Seven Days/Fifteen Days from
	Thanking you,	Yours sincerely,
Comment: Essue re	solved at discussed the meching dated	Bhatlacham yo Grievance Redressal Officer RERFGI

Po, The Coordinator Grievance Cell RERF

Sub: Problem regarding College lantun Dear Ser,

They serve the same more to be everyday, they effect us the same begetable everyday. The vegetables may be left own from provious day we have told the larteen people to change the loodmene but no one listen to us. please take recersory action.

I've se questifue it you tome

necessary action and improve the course food quality

Chanus and Regards
Biswarup arrowsh.
26300121007

46



Ref No.	RERFGI/GRC/0003	Date: 03-08-2022
To,  MR/MS.  Designation.  Department  Sub: Compl	GR/RERF/03082022/0001	Received by.
You are req	gned has received a complaint vide com	plaint referenced above. esolution of the complaint and send your in Two Days/Seven Days/Fifteen Days from
	Thanking you,	Yours sincerely.  Brattachanya  Grievance Redressal Officer
Comment:  Issue re  minutes	soived as discussed of the meeting dated	RERFGI

70,

The Co. ordinator Giraevence Cell

Subi Amangement of Bus Service to collage from Bannackpore

-3 Por, of montto Renform you that when I come to our compus everyday by traft. of get down at BKP station. Then of have to take 'two autos to neach our campus. As it is very expensive, so of nequested to please armange bus semiler for the students from BKP station to our collage premises of nequested to make the bus service for the students with some optimal money for a year bests. Prease some this fransport problem.

Thoughting you Amost Raj Gula 3 md year, ESE dept. Roll No. - 26300122055



Ref No.	RERFGI/GRC/0089	Date: 09-08-2022
	Indrajit Dawn  on. Ao  nt. Admin	
Sub: Com	plaint No.	Received by.
You are re	signed has received a complaint vide c	omplaint referenced above. e resolution of the complaint and send your vithin Two Days/Seven Days/Fifteen Days from
	Thanking you,	Yours sincerely,
Comment Issue res minutes	t: orved of discussed of the meeting dated	Bhatachonyo. Grievance Redressal Officer RERFGI

To The coardinator. Groievance cell. RERF

Sub: Arrangement of Bus Service to college from Barrak poore station.

Dear Sir,

I come to college everyday by train, I get down at Barrakpore Station. Then I have to take two autos to neach college. It is very expensive . I request to arrange bus for the students from Barrakpore Station to the college, I request to make the ma bus Free For all the students. sometime we lost our please solve the transport Problem as soon as First class.

possible.

Thanking you

Kazi Hyan Faruk

3rd Year CSE

ROLINO- 26300122061

GRIRERE O. 10. 1. RERF

Ref No. RERFGI/GRC/00\6	Date: 16.08.2022
To,  MR/MS. Indrajrt Dawn  Designation. Ao  Department.	
Sub: Complaint No. GR/RERF/160821	Received by.
Sir/Madam,  The undersigned has received a complair  You are requested to take a suitable active reply to this office for closure of the confreceipt of this communication.	nt vide complaint referenced above.  on for the resolution of the complaint and send your  nplaint within Two Days/Seven Days/Fifteen Days from
Thanking	
	Yours sincerely,  Bhattacharya
Comment:	Grievance Redressal Officer RERFGI
Issue resolved as discussed	
minutes of the meeting dated	<b>A</b>

To,

The co-ordinatore
Usievance cell
RERF

Sub: - Avvangement of Townsport system

Deay sing

with due vespect, 9 want you to fenow a problem efforced by most of students including me regarding the transport system of the conege. As the transport system is not quoisable those students we have many difficulties to reach conege from home life the Auto have, train delay etc. 30, to ourcome this situation, 9 want / request & you to look into the matter and arrange transport system. we will be grateful do you.

Thanking you.

Tanu Priya

CSE, 3rd year

Rollno- 26300121032



Ref No.	RERFGI/GRC/00 12	Date: 12. 11. 2022
To,		
MR/MS.	Pintu Kr. Pandey	
Designation	on. Marketing Executive.	
Departme	Pintu kr. Pandey  on. Marketing Executive.  Admin	
Sub: Com	GR/RERF/12/11/2022/0001	Received by.
Sir/Madaı	m,	
The under	rsigned has received a complaint vide cor	nplaint referenced above.
You are reply to the	for the .	resolution of the complaint and send your hin Two Days/Seven Days/Fifteen Days from
	Thanking you,	×
		Yours sincerely,
		Bhatlacharya.
Commer	nt.	Grievance Redressal Officer
		RERFGI
issue re	solved at discussed	
ninutes	solved at discussed of the meeting dated	
	V	λ

To,

2 . 1 - 2

The coordination Grievance Cell RERF.

Sub! Problems regarding colleges conteen.

Dear Sir,

I eat breakfast and lunch in the College Canteen Everyday. They serve almost the same menu to us every day. They give up the same vegetables everyday. The vegetables may be left over from posevious day. We have told the canteen people to charge the food manu. But no one listen to us. Please take necessarry action.

I will be greateful if you take necessary action and improve the conteen food quality.

Thanks and Regards.

Sanchyeta Saha Roll - 2630012 1027 CSE

GRIRERFI 1211 2022 10001.

Ref No.	RERFGI/GRC/00   0	Date: 10.01.2023
Designatio Departmen	A Landy	Received by.
You are re	signed has received a complaint vide com	plaint referenced above. esolution of the complaint and send your in Two Days/Seven Days/Fifteen Days from
	Thanking you,	
		Yours sincerely,
Commen	nt:	Grievance Redressal Officer RERFGI
Issue i	resolved as discussed	
minutes	of the meeting dated	λ

To, The Coordinator Grievance Cell RERF

Sub: Armangement of Bus Service to College from Barrackpore Station.

[1]为"成为"(1)。 Respected Sir, I come to college everyday by train. I get down at Barrialkpore Station. Them I have to tage two auto to reach college. It is very expensive. I request to place avoienge bus source for the Students From Barorackpere Steetran to the College. I request to make the bus source fre For au the students. Pleure Some the transport

problem.

Thanking you Hough kumon show 3rd year CSE Roll. 26300122056 GRIRERFI COLLEGE STREET

nt Education & Research Foundation

Ref No.	RERFGI/GRC/00 \	Date: 11.02.2023
D :atio	Indraji + Dawn  n. Ao  Admin  GRIRERFI 11. 22023 10001	Received by.
You are re	signed has received a complaint vide con	nplaint referenced above. resolution of the complaint and send your hin Two Days/Seven Days/Fifteen Days from
	Thanking you,	Yours sincerely,
Commen	t:	Brattackarya Grievance Redressal Officer RERFGI
	resolved as discussed sof the meeting dated	<b>A.</b>

The coardinator birievece cell RERF

Sub: Arrangement of to Bus Seriele to college from Barrackpore Stedion.

Respected Sir,

I come to callege everdage by train. I get down set Barrockpore Steetion. them 9 have to take two auto to reach Collège. It in very expensive. I request to please arrange bus service por the Students prom barreckpore Stution to the Collège. 9 regust to make the bus Service pree por sell the Student. please Salve the

tramports problem.

thinking you Vivele km. Rey 300 year CSE Rull no. - 26300121050



Ref No.	RERFGI/GRC/0024	Date: 24. 04. 2023
To,  MR/MS.  Designation  Departmen	Pintuks Pandey  Marketing Executive  Admin	
Sub: Comp	laint No. GR/RERF/24042023/00	Received by.
Sir/Madam,		
The undersi	gned has received a complaint vide	complaint referenced above.
reply to this	uested to take a suitable action for t office for closure of the complaint is communication.	he resolution of the complaint and send your within Two Days/Seven Days/Fifteen Days from
	Thanking you,	
		Yours sincerely,
		Bhattacharya.
Comment:		Grievance Redressal Officer
Essue nesolve	ed as discussed	RERFGI
minutes of t	ed as discussed he meeting dated	

The coordinator Crrievance cell RERF

> Re: Complain regarding food served in RERF Camteen

I would take to complein about the food quality that in sorved in our college canteen. The food in very spicy gt not main mutricion, we eat the same menu everyday. Rlease decrease the price of the food in

I requested you to please look into the matter and solve this

your faithbully Som Pandey CSE, 5th Sem Roll - 26300121019 GRIRERFI.23042023 1000.1.

ara Kanthalia, P.O -Sewli Telinipara Barrackpore, Kolkata- 700121

Ref No.	RERFGI/GRC/0002	Date: 02-06 -2023
То,	g.	
MR/MS.	Indoajit Dawn	
Designation	ıA0	
Departmen	t. Admin	
Sub: Compl	aint No. GR/RERF/02062023/00	Received by.
Sir/Madam,		
The undersig	ned has received a complaint vide	complaint referenced above
You are requ reply to this	ested to take a suitable action for the	he resolution of the complaint and send your within Two Days/Seven Days/Fifteen Days from
	Thanking you,	
		Yours sincerely,
Comment:		Bhattacharya Grievance Redressal Officer
Issue resoi	ved of discussed the meeting dated	RERFGI
ninutes of	f the meeting dated	

10

The Coordinator Corienance Cell RERF

Sub: Advangment of Bus service to collège from Borreekpose Station.

Deur Sir,

Barnackpose steetien. Then I have to teske two auto to reach eallege. It is very expensive. I request to please servange bus # serve for make the low see service free for all the students.

Please some the transport problem.

Thernking you.
Pleyani Psaserel.

3rd, year CSE.

Roll. NO 1- 26300121038.

GRIRERFIO2062023 1000.1.

Ref No.	RERFGI/GRC/002	Date: 21-06-2023
То,		
MR/MS. J	Indoajit Dawn	
Designation	A0	
Department	. Admin	
Sub: Compl	aint No. GR/RERF/210	62023/0001  Received by.
Sir/Madam,		
The undersig	ned has received a complai	nt vide complaint referenced above.
reply to this	ested to take a suitable action of the construction.	on for the resolution of the complaint and send your applaint within Two Days/Seven Days/Fifteen Days from
	Thanking	you,
		Yours sincerely,
Comment:		Bhattacharye Grievance Redressal Officer
Issue resu	oved as discussed the meeting date	RERFGI
minute & of	the meeting date	ed.

To, The Coordinator, Grievance Cell, RERE

Sub: Arrangement of bus service to college from Barrackpore station Sin,

I come to college everyday by train. I get down at Barrackpore station. Then I have to take two autos to reach college. It is very much expensive to bear the cost everyday I request to please arrange bus service for students from Barrackpore station to college. I request to make the bus service free of cost for all the students.

I shall be highly greateful to you if you kindly solve this transport problem as early as possible.

Thanking you.



Yours obediently, Snuhasis Roy, 3rd Year CSE, Roll No.-26300121043.

Ref No. RERFGI/GRC/0022	Date: 22 - 06 · 2023
To,  MR/MS. Pintu ko. Pardey  Designation. Marketing Executive  Department. Admin  Sub: Complaint No. GR/REP-122062023/0001	
Sir/Madam,  The undersigned has received a complaint vide control of the requested to take a suitable action for the reply to this office for closure of the complaint wire receipt of this communication.	omplaint referenced above.
Thanking you,	
	Yours sincerely,
Comment:	Bhatlachanta. Grievance Redressal Officer
Issue resolved at dixented	RERFGI
minutes of the meeting dated	

To,

The wordinator Criewance QU RERE

Sub: Problem regarding Collège Canteen

Dear Sin,

I eat breakfast and lunch in the college canteen everyday. They serve previous day. we have told the content people over day by day to change the food menu, but no one listen to us. Please take necessary action on this matter.

I will be grateful if you take necessary action and improve the canteen food quality.

Thanks and Regards Sayan Paul Rou: 44 26300121006 CSE



Ref No.	RERFGI/GRC/00 3	Date: 23.06.2023
To,  MR/Ms. Ton.  Designation  Department  Sub: Complain	GR/RERE/230620	
You are requeste	d to take a suitable action to	vide complaint referenced above.  for the resolution of the complaint and send your aint within Two Days/Seven Days/Fifteen Days from
	Thanking you,	Yours sincerely,
Comment:		Grievance Redressal Officer
Issue resolved minutes of the	as discussed emeeting dated	RERFGI

To,
The Coosidinatosi,
Gsievance Cell,
RERF

Sub: Arrangement of Bus Service to Callege From Borrackpone Stedion.

Dear Sin,

I Come to college everyday by train. I get off from train at Borrockpore Station. Then I have to take two transport medium that is auto. It is very expensive. I nequest you to arrange bug service for the students from Barrockpore station to the college. I nequest you to arrange bug Service for tree to all of the Students.

into this matter and to solve this transport pendlem.

Thanking You,

Ravi Kuman Singh

3 and Year, 5th Semester

Department - CSE

Roll No. - 26300121005

GRIRERFI 2306202 3 10001